

Ref DW/RB

January 2010

TFP Schemes
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Dear Policyholder

Policy Number: 31SKL1952670

Report your claim in less than 24 hours and save £200

The new innovative approach to claims management - "Yes Claim Bonus"

"Yes Claim Bonus" is a new claims concept aimed at encouraging our customers to report all claims as soon as possible. If you have an accident and report it within 24 hours and complete the crash card enclosed in the pack you will now receive the following benefits:

- **Your excess reduced by £200**
- **Repairs via the Aviva garage network with 3 years guarantee on all work**
- **Provision of a plated replacement vehicle for all "non-fault" claims**
- **Discounted rate for a plated replacement vehicle for all "fault" claims**

The "Yes Claim Bonus" initiative will ensure that the cost of the accident is kept to a minimum, cutting the overall cost of the claim and thereby keeping premiums stable in the future.

An Accident Assistance Pack is enclosed; please keep this in your glove box, in order that you have all the details to hand of how to report any future accident within 24 hrs.

Details of all the appropriate terms and conditions are attached to this letter. Alternatively your Insurance Advisor can help with any queries you have.

Thank you for choosing Aviva, the UK's largest Insurer and TFP Schemes for your Insurance Policy.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Damian Walsh'.

Damian Walsh
Partner

NB: This claims initiative does not form part of your Policy and is available until 31st December 2010. After this date, contact your Insurance Advisor for further details.



TFP TAXI FLEET TFP EXECUTIVE TFP LIABILITY TFP FUNERAL HOMES TFP TAXI TFP MINIBUS TFP SPECIAL TYPES TFP TRUCK

All our documentation is available from our website www.tfpschemes.co.uk
Authorised and Regulated by the Financial Services Authority. All the above are trading names of TFP Schemes LLP.
Partners: D. Hywel Thomas, David J. Younger, Damian Walsh, Tim Fiteni. Company Reg No. OC303420